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Table of Contents

СН	APTER ONE: Daycare Program Mission and Operation		
1.	Mission	р.3	
2.	Operating Hours	р.3	
3.	Program Activities	p.4	
СН	APTER TWO: Daycare Program Administration		
1.	Users	p.5	
2.	Registration	p.5	
	a) Attendance Change	p.5	
	b) Pedagogical Day Attendance	p.5	
3.	Daycare Program Schedule	p.6	
4.	Fees	p.7	
	a) Daycare Fees	p.7	
	b) Pedagogical Day Fees	р.7	
	c) Bank Fees	p.7	
	d) Late Pick-Up Fees	p.8	
5.	Payments	p.8	
	a) Payment Methods	p.8	
	b) Late Payments	p.9	
	c) Tax Receipts	p.9	
6.	Security	p.10	
	a) Ratio	p.10	
	b) Absent Students	p.10	
	c) Last-Minute Changes	p.10	
	d) Drop-Off – Pick-Up	p.10	
	e) Emergency Measures	p.11	
7.	Health	p.11	
	a) Nutrition	p.11	
	b) Allergies & Medication	p.11	
	c) Sick Students	p.11	
_	d) Emergency	p.12	
8.	Communication	p.12	
9.	Daycare Program Organization	p.12	
	a) Arrivals & Departures	p.12	
	b) Personal Belongings	p.12	
	c) Dress Code	p.12	
	Rules of Conduct	p.12	
	Legal Basis	p.12	
12.	2. Information on Daycare Parent User Committee p.13		

Table of Contents (continued)

CHAPTER THREE: Lunch Program

1.	Administration	p.13
2.	Users	p.14
3.	Registration	p.14
	a) Attendance Change	p.14
4.	Lunch Program Schedule	p.14
5.	Fees	p.15
	a) Supervision Fees	p.15
	b) Bank Fees	p.15
6.	Payments	p.15
	a) Payment Methods	p.15
	b) Late Payment	p.16
	c) Tax Receipts	p.16
7.	Security	p.17
	a) Ratio	p.17
	b) Absent Students	p.17
	c) Last-Minute Changes	p.17
	d) Lunchtime Dismissal	p.17
	e) Emergency Measures	p.18
8.	Health	p.18
	a) Nutrition	p.18
	b) Allergies & Medication	p.18
	c) Sick Students	p.18
	d) Emergency	p.18
9.	Communication	p.19
10.	. Lunch Program Organization	p.19
	a) Attendance	p.19
	b) Personal Belongings	p.19
	c) Dress Code	p.19
11.	. Rules of Conduct	p.19

The Lester B. Pearson School Board operates government subsidized Daycares. The following guide has been designed to inform parents of the policies and procedures for Daycare and Lunch Programs. A paper (hard copy) registration form must be completed for Kindergarten(K4-K5), please ask the Daycare Technician of your school for more information. For Grades 1-6 elementary students, registration can be completed online in the Mozaïk parent portal (once you have re-registered for school). Completion of the registration form indicates your agreement with the rules in this document. In order to use the Daycare Program, your account must be in good standing.

CHAPTER 1

DAYCARE PROGRAM: MISSION AND OPERATION



1. MISSION

Our mission is to ensure the health and well-being of each student through a safe and healthy environment and encourage all aspects of their global development (social, emotional, physical, cognitive and moral) through an activity-based program that meets both the general and specific needs of each age group.

The Lester B. Pearson School Board offers quality Daycare Programs with qualified professional staff; that collaborates in the development of the daycare philosophy, within the scope of the school's educational project. As a Daycare team, we value each student's uniqueness and recognize that they develop at their own pace, have their own interests, personality, and culture. We focus on children succeeding in a pleasant and respectful environment.

2. OPERATING HOURS



The Daycare Program is available Monday through Friday according to the school calendar. Services are offered on Pedagogical Days.

Please check your school's website for their daily hours of operation & routine activities (snacks, homework etc.)

- 7:00 Opening
- 8:00 Classes begin
- 11:20 Lunch period
- 12:10 Afternoon recess
- 12:30 Back to class
- 14:30 Classes end go to Daycare room, eat snacks and play outside
- 16:00 Homework period (grades 3 to 6)
- 17:00 Groups go to the Daycare room
- 18:00 Daycare services close

3. PROGRAM ACTIVITIES

The Principal with the Daycare Technician assigns children to daycare and lunch groups.

Please be aware, if you register for Daycare Services after September 30th, we cannot guarantee your child will be placed within their age-appropriate group.

Daycare educators implement planned programs based on our school's philosophy and educational project.

These programs include arts and crafts, culture, science and technology, physical activity, relaxation and wellness, and homework support.

Programs are planned before and after school as well as on pedagogical days.

Homework is from Monday to Thursday at 4:00 pm. The schedule includes 30 minutes for students to complete school assignments.





CHAPTER 2

DAYCARE PROGRAM: ADMINISTRATION

1. USERS

All elementary school students registered in the Lester B. Pearson School Board are eligible to attend school daycare programs according to the school calendar.

2. REGISTRATION

A paper (hard copy) registration form must be completed for Kindergarten(K4-K5), please ask the Daycare Technician of your school for more information. For Grades 1-6 elementary students, registration can be completed online in the Mozaïk parent portal (once you have re-registered for school). The form must include accurate addresses, telephone numbers, e-mail addresses, for each student attending the Daycare and Lunch Program. It must also include the name and contact information of an alternate emergency contact, as well as an alternate authorized pick-up person in addition to both parents.

In order for your registration to be valid, *your account must be in good standing.* Families with outstanding balances from the previous school year/ Lester B. Pearson schools will not be admitted to the Daycare Program until the balances owing have been paid in full. Failure to make payment will be dealt with by the procedures set out by the Lester B. Pearson School Board's legal department.

a) Attendance Change

Two weeks' notice is required for any change in your child's attendance schedule. This would include both Daycare and Lunch programs. *After September 30th, a maximum of one change per month and three changes per year will be accepted (A change in reservation request form must be completed, for more information, please ask the Daycare Technician at your school).* For safety reasons and in order to adhere to government ratios the Daycare has a **NO drop-in Daycare Service.**

b) Pedagogical Day Registration

Daycare services are offered on Pedagogical Days. Parents must register their children for each Pedagogical Day. Registration forms for pedagogical days must be completed and the registration deadline date respected. Pedagogical Day registration forms must be handed in by a parent directly to a daycare educator either at drop-off or pick-up time. **Online registration via email will also be accepted.**

b) Pedagogical Days Registration (continued)

A Pedagogical Day registration form will be sent two weeks prior to the pedagogical day and must be signed by a parent/guardian and returned by the due date. In order to attend a pedagogical day, your account must be in good standing.

The cost for pedagogical day is:

- \$10.00 /day supervision fee PLUS
- Activity fee (if applicable)

All pedagogical day registration changes must be sent to the Technician in writing. One week notification is required for a refund.

Our daycare hours on pedagogical days are: 7:00am to 6:00pm (unless specified otherwise)



Daycare is OPEN:

First day of school, Tuesday, August 31st, 2021 Daycare is available according to the school calendar including pedagogical days. (see schedule below).

Daycare is CLOSED:

Labour Day – September 6, 2021 Thanksgiving Day – October 11, 2021 Support Staff/Teacher convention - October 15, 2021 Winter Break – December 22, 2021 to January 4, 2022 inclusively Spring Break – February 28, 2022 to March 4, 2022 inclusively Daycare PD Day - Monday March 28, 2022 Easter Break – April 15, 2022– April 19, 2022 Victoria Day - May 23, 2022 Unforeseen closure (snow day e.g.) During the summer

<u>Class Days</u>	Elementary
Morning (before class)	7:00 to 7:50
Lunch	11:20 to 12:10
PM (after-school)	14:30 to 18:00
Pedagogical Days	7:00 to 18:00

4. FEES



a) Daycare Fees

The contract (registration form) is effective for the year for which it is designated.

- A user can terminate the contract at any time by sending two weeks' notice. Please use change of reservation request *form* (as per information in Chapter 2a Attendance Change).
- The School Board may terminate the contract in case of non-payment of the Daycare fees or in case of failure to comply with the Rules & Regulations.
- Daycare fees will be billed as per student's registration form, regardless of attendance.
- A detailed statement of account will be available monthly in the Mozaïk parent portal.
- Daycare fees differ per month, as they are based on the school calendar.
- A fee schedule outline will be given at the beginning of the year.
- No refunds for shortened days.

Regular: \$8.50 per day¹/per regular student. A regular student must attend daycare for a minimum of two periods per day, three days per week. ¹ Fees are subject to change during the school year, depending on the MEES decisions.

A period is:

- 1) Morning
- 2) Lunch
- 3) After school

Sporadic: a student attending the daycare program on a consistent schedule, one or two days per week.

You will be required to include a calendar if the child(ren) is/are in joint custody or your days change during the week (Please contact the Daycare Technician at your school)

Morning (before class): Lunch	\$12.00 \$ 2.50
PM:	\$12.00
Maximum cost per day:	\$14.50

b) Pedagogical Day Fees

The cost is \$10.00 per day PLUS an activity fee, special materials and/or busing (if applicable).

c) Bank Fees

An amount of **\$10.00** will be charged for any NSF cheque or bank rejected cheque. Alternative payments may be required if this happens more than once.

d) Late Pick-Up Fees

Parents must make alternate arrangements to ensure that their child is picked up on time, (family member, neighbour, friend) and must call the daycare to indicate who will be picking up the child should it differ from the official registration form. More than three lates during the school year, may result in your child's withdrawal from the program. Late fees will be applied upon the time the parent and child leave the building (not entry). The cost is \$5.00 per family plus an additional \$1.00 for every minute after 6:05 pm.

5. PAYMENTS

a) Payment Methods

Daycare services fees can be paid by cheque and by cash exceptionally. You must pay upon receipt of the statement of account at the beginning of the month.

A statement of account will be available to all users in the Mozaïk parent portal at the beginning of each month and a reminder will be sent around the 15th of each month. A paper copy of statements of account would be issued upon request.

ONLINE PAYMENT

Online payment is a safe and preferred method. A separate reference number will be assigned to the payer (Parent 1 and Parent 2). The reference number will appear on the statement of account, under the contact information of **each** person (Parent 1 and Parent 2). Please make sure that you are using this number when making your payment online. Parent 1 and parent 2's numbers **are not the same.** You must enter this reference number, **without spaces**, every time you make a payment online. The reference number consists of **19** alphanumeric characters and starts with **SG**.

The reference number is specific to one daycare/school. If your child changes school, another reference number will be assigned to you.

Tax receipts are issued to the payer, according to the reference number used (Parent 1 or Parent 2). A reference number will be assigned to every child from the same family.

If you have more than one child attending daycare, we suggest that you use only one reference number, add all the balances due and make one online payment only, covering the total balance due for the whole family. The breakdown will be made automatically between the members of the same family.

When making your first online payment, you will have to perform the "add payee" operation. In the search box, enter "Lester B or Pearson" & it will list: COMM SCOL LESTER B PEARSON – DAYCARE OR S GARDE: Please note. The SG number (Service de Garde) is different from the school's ES number (Ecole Scolaire).

Below is the list of financial institutions that will access Internet payments:

Desjardins	RBC Royal Bank	Scotiabank
CIBC	National Bank	BMO-Bank of Montreal
TD	Laurentian Bank	Tangerine
HSBC		

CHEQUES

The cheques must be made payable to the school. Please indicate the student's name and file number on the cheque. Only one cheque per family is required, unless your children attend both a JR and SR school, then one cheque per school is required.



CASH

Receipts will be issued for cash payments. The receipt is proof of payment only.

(b) Late Payments

Unpaid balances will not be tolerated. If the payment schedule is not respected, the service may be suspended until payment or arrangements are made. Please note that unpaid amounts represent a debt owing to the Lester B. Pearson School Board that remains unpaid even if there is a school change.

(c) Tax Receipts

Tax receipts will be issued at the end of February (provincial and federal, according to the laws governing school daycare services). The receipt will be issued to the payer. The social insurance number is mandatory for every payer, unless the box indicating, "I wish to withhold my social insurance number" is checked on the registration form.

The current year tax receipts are available in the Mozaïk parent portal. Please note, the payer must be the person with the Mozaïk parent portal.

https://portailparents.ca/accueil/en/

DAYCARE SERVICE	FEDERAL	PROVINCIAL
Regular daycare fees-calendar days	Eligible	Non-eligible
Sporadic fees - calendar days	Eligible	Eligible

Pedagogical days - as per school calendar	Eligible	Non-eligible
Pedagogical days (difference between the \$8.50 and pedagogical fee)	Eligible	Eligible
Pedagogical days - Activity fees	Non-eligible	Non-eligible
Late pickup fees	Eligible	Eligible
NSF fees	Non-eligible	Non-eligible
Meal/snack fees (if applicable)	Non-eligible	Non-eligible

6. SECURITY

a) Ratio

As per government regulations and standards, the ratio is 1 educator per 20 students.

b) Absent Students

If your child is absent from school (daycare program and class), you must notify the school secretary, Helen O'Keeffe hokeeffe@lbpsb.qc.ca and the daycare technician, Daniela Lemmetti dlemmetti@lbpsb.qc.ca

c) Last-Minute Changes

For safety and security of all students, daily changes to your child's daycare schedule will not be accepted after 1:00 pm.

d) Drop-Off – Pick-Up

For safety and security reasons, students must be accompanied into the daycare each morning by a parent or guardian.



For safety and security reasons, the alternate authorized pickup person will be required to show ID.

Written or email authorization is necessary in order for students to be released to persons other than the parents or legal guardians identified on the registration form.

Written or email authorization is required for a student to leave the school premises by themselves or it must be identified when registering for Daycare in the Mozaïk parent portal.

Please note that for a yearly fee, we use the HopHop app to ease the pickup process for your child at the end of the day.

e) Emergency Measures

If emergency measures are implemented, it might be necessary to relocate daycare program students.

The relocation centre is:

Sherbrooke Academy Junior at 230 Sherbrooke, Beaconsfield, QC

7. HEALTH

a) Nutrition

The Lester B. Pearson School Board has a Food & Nutrition Policy available for your review: <u>Food Policy</u>

b) Allergies & Medication



Please refer to our Policy on Safe & Caring Schools for more details available for your review: Safe and Caring Schools Policy

c) Sick Students

Should the student become ill during the day, the parent or legal guardian will be contacted as soon as possible, or the emergency names and numbers listed on your registration form will be used. Parents are required to plan to have the student picked up ASAP.

d) Emergency

In case of a severe illness or accident, the required actions will be taken (call emergency services or provide first aid). The parent or legal guardian will be contacted as soon as possible, or the emergency names and numbers listed on your registration form will be used.

If an ambulance is required, all the costs will be paid by the parents.

8. COMMUNICATION

The Technician reports directly to the Principal, who is responsible for all aspects of the Daycare and Lunch Programs. The Daycare Technician is authorized to answer any questions.

Please contact Daniela Lemmetti 514-697-8516 or dlemmetti@lbpsb.qc.ca



9. DAYCARE PROGRAM ORGANIZATION

a) Arrivals & Departures

Arrival (7:00 to 7:50): parents go to the Daycare entrance. An educator greets the children; quiet games are planned until the bell rings.

Departure (14:30 to 18:00): parents go to the Daycare entrance. The child is called on a walkie-talkie. He/she meets the parent with all his/her personal belongings. We prefer to use the Hop-Hop App.

Please note that the person in charge at the entrance will call children only after buses have departed at 14:45.

b) Personal Belongings

Personal belongings must be identified, including the lunch bag. The daycare program is not liable for lost items.

c) Dress Code

Running shoes are mandatory for all gym activities. Please refer to the school website for dress code regulations. If possible, a pair of (inside) daycare shoes would be preferrable.

10. RULES OF CONDUCT

The Daycare program adheres to the school rules of conduct. These rules are on our school website:

https://sherbrookesr.lbpsb.gc.ca/portals/sherbrookesr/Documents/Code-Conduct.pdf

11. LEGAL BASIS

The Quebec Government established standards by regulation, according to section 454.1 of the *Education Act*, for the provision of childcare in Quebec schools.

The Governing Board, according to section 256 of the *Education Act*, agrees with the school director on the organization arrangements for daycare service.

The Governing Board is mandatory. Its role is defined in the *Education Act* (approve conduct and security rules; approve the use of premises, etc.).

Regulation respecting childcare services provided at school, 1-13.3, r.ll, a.l4(Regulation adopted under *the Education Act* (L.R.Q., c.1-13.3, a. 454.1)

12. INFORMATION ON DAYCARE PARENT USER COMMITTEE

As per School Daycare Services information Document by the MEES under article 6.6. The Daycare parent committee: Section 18 of the regulation respecting childcare services provided at school, specifies that the governing board MAY form a daycare parent user committee. Please read information below:

Daycare Parent User Committee:

- Is formed by the Governing Board upon the request of at least three parents who use this service.
- Is chaired by the Daycare Technician.
- Has an advisory role.
- Provides a forum for consultation and feedback.
- Transmits suggestions and recommendations to the Principal or the Governing Board.
- Is a liaison for all parents who use the service.
- Focuses on the quality of the Daycare program and may make recommendations with respect to the rules of operation, special projects, needed changes or any other aspect of the Daycare.
- May contribute to the development of innovative projects.
- Will write a year-end report, and after being reviewed by the Principal and the Governing Board, the report will be sent to all parent users.

CHAPTER 3

LUNCH PROGRAM: ADMINISTRATION



1. ADMINISTRATION

The school has a Daycare Technician who is responsible for the day-to-day operations of both the Daycare and Lunch Program.

The Principal with the Daycare Technician assigns children to daycare and lunch groups.

The Technician reports directly to the Principal, who is responsible for all aspects of the Daycare and Lunch Programs. The Daycare Technician is authorized to answer any questions.

Please contact Daniela Lemmetti (514) 697-8516 for any inquiries or Email: dlemmetti@lbpsb.gc.ca

2. USERS

Lunch programs are offered to all elementary students registered in school. Qualified personnel are hired to support this program. As per the School Daycare and Lunch Service policy, the program must be self-financed.

3. REGISTRATION

A paper (hard copy) registration form must be completed for Kindergarten(K4-K5), please ask the Daycare Technician of your school for more information. For Grades 1-6 elementary students, registration can be completed online in the Mozaïk parent portal (once you have re-registered for school).

a) Attendance Change

Two weeks' notice is required for any change in your child's attendance schedule. This would include both Daycare and Lunch programs. *After September 30th, a maximum of one change per month and three changes per year will be accepted (A change of reservation request form must be completed, for more information, please ask the Daycare Technician at your school)*

4. LUNCH PROGRAM SCHEDULE

OPEN:

First day of school, Tuesday, August 31, 2021 Lunch program is available according to the school calendar, *excluding* pedagogical days.



CLOSED:

Labour Day – September 6, 2021 Thanksgiving Day – October 11, 2021 Support Staff/Teacher convention - October 15, 2021 Christmas Break – December 22, 2021 to January 4, 2022 inclusive Spring Break – February 28, 2022 to March 4, 2022 inclusive Daycare PD Day - Monday March 28, 2022 Easter Break – April 15, 2022– April 19, 2022 National Patriot's Day- May 23, 2022 Unforeseen closure (snow day etc.) During the summer

Class Days:	Elementary:
Lunch	11h20-12h10

5. FEES

The contract (registration form) is effective for the 2021-2022 school year.

- A user can terminate the contract at any time by sending two weeks' notice. Please use change of reservation request *form* (as per information in Chapter 2a Attendance Change).
- Lunch fees differ per month, as they are based on the school calendar.
- A detailed statement of account will be available monthly in the Mozaïk parent portal.
- Lunch fees will be billed as per student's registration form, regardless of attendance.
- No refunds for shortened days.

a) Supervision Fees:

The daily rate is \$2.50/per day-maximum\$450.00 per year

b) Bank Fees

An amount of **\$10.00** will be charged for any NSF cheque or bank rejected cheque. Alternative payments may be required if this happens more than once.

6. PAYMENTS

a) Payment Methods

Lunch Program fees can be paid by Internet, cheque, and by cash exceptionally. You must pay upon receipt of your statement of account at the beginning of the month.

A statement of account will be available to all users in the Mozaïk parent portal at the beginning of each month, and a reminder will be sent around the 15th of each month. Paper copy of statement of account is issued upon request.

CHEQUES

The cheques should be made payable to the school. Please indicate the student's name and file number on the cheque. Only one cheque per family is required, unless your children attend both a JR and SR school, then one cheque per school is required.

CASH

Receipts will be issued for cash payments. The receipt is proof of payment only.

ONLINE PAYMENT

Online payment is a safe and preferred method. A separate reference number will be assigned to the payer (father or mother). The reference number





will appear on the statement of account, under the contact information of each person (father or mother). Please make sure that you are using this number when making your payment online. Mother and father numbers **are not the same**. You must enter this reference number, **without spaces**, every time you make a payment online. The reference number consists of 19 numeric and alphanumeric characters and starts with **SG**.

The reference number is specific to one school. If your child changes school, another reference number will be assigned to you.

Tax receipts are issued to the payer, according to the reference number used (father or mother). A reference number will be assigned to every child from the same family.

If you have more than one child attending the lunch program, we suggest that you use only one reference number, add all the balances due and make one online payment only, covering the total balance due for the whole family. The breakdown will be made automatically between the members of the same family.

When making your first online payment, you will have to perform the "add payee" operation. In the search box, enter "Lester B or Pearson" & it will list: COMM SCOL LESTER B PEARSON – DAYCARE OR S GARDE: Below is the list of financial institutions that will access Internet payments:

Desjardins	RBC Royal Bank	Scotiabank
CIBC	National Bank	BMO-Bank of Montreal
TD	Laurentian Bank	Tangerine
HSBC		

b) Late Payment

Unpaid balances will not be tolerated. Please note that unpaid amounts represent a debt owing to the Lester B. Pearson School Board that remains unpaid even if there is a school change.

c) Tax Receipts

Tax receipts will be issued at the end of February (provincial and federal, according to the laws governing school daycare services). The receipt will be issued to the payer. The social insurance number is mandatory for every payer, unless the box indicating, "I wish to withhold my social insurance number" is checked on the online registration form.

The current year tax receipts are available in the Mozaïk parent portal. Please note, the payer must be the person with the Mozaïk parent portal.

LUNCH PROGRAM	FEDERAL	PROVINCIAL
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Lunch program fees	Eligible	Eligible
NSF cheques fees	Non-eligible	Non-eligible
Meal/snack fees (if applicable)	Non-eligible	Non-eligible

7. SECURITY

a) Ratio

The Lester B. Pearson School Board maintains a lower student/supervisor ratio and is well below the Government standards.

b) Absent Students

Please call the School Absence line 514-798-0769 and press 3

c) Last-Minute Changes

For safety and security reasons, Contact us ASAP.

d) Lunchtime Dismissal

Written or email notification **to the school office or the Daycare office** is required for all lunchtime dismissals. Parents or legal guardians must present ID and sign the student out.

Students registered in the Lunch or Daycare Program must have written or email notification in advance in order to leave the premise alone during Lunchtime.

e) Emergency Measures

If emergency measures are implemented, it might be necessary to relocate lunch program students.

The relocation center is:

8. HEALTH

a) Nutrition

The Lester B. Pearson School Board promotes nutritious and healthy habits for our students. Please consider this when packing your child's lunch.

We have numerous students with severe peanut/nut allergies in our school. We ask that you are diligent regarding this matter.

Please review the Food and Nutrition Policy: Food Policy:

b) Allergies & Medication

Please refer to our Policy on Safe & Caring Schools available for your review Safe & Caring Schools Policy

c) Sick Students

Should the student become ill during the day, the parent or legal guardian will be contacted as soon as possible, or the emergency names and numbers listed on your registration form will be used. Parents are required to plan to have the student picked-up ASAP.

d) Emergency

In case of a severe illness or accident, the required actions will be taken (call emergency services or provide first aid). The parent or legal guardian will be contacted as soon as possible, or the emergency names and numbers listed on your registration form will be used.

If an ambulance is required, all the costs will be paid by the parents.



9. COMMUNICATION

The Technician reports directly to the Principal, who is responsible for all aspects of the Daycare and Lunch Programs. The Daycare Technician is authorized to answer any questions.

Daniela Lemmetti (514) 697-8516 for any inquiries Email: <u>dlemmetti@lbpsb.gc.ca</u>



10. LUNCH PROGRAM ORGANIZATION

a) Attendance

Student Supervisors take attendance upon arrival and report immediately any child who is absent without confirmation

b) Personal Belongings

Personal belongings must be identified, including the lunch bag. The lunch program is not liable for lost items.

c) Dress Code

Running shoes are mandatory for all gym activities. Please refer to the school website for dress code regulations.

11. RULES OF CONDUCT

The Daycare/Lunch program adheres to the school rules of conduct. These rules are on our school website.